

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. I personally contribute to allot of monthly revenues for one of this cell phone companies for my own personal use and there have been times I feel I have been taken advantage of with their offered rates or charges. Despite that I have always complied and remained a reliable customer cause I feel am truly at this companies mercy for I truly need to have cell phone services since I work very long hrs and need to keep in touch with home and family matters as much as I can or need too I feel I haven't been well represented or to the full extend of the LAW. I am sure with a strong law restrictions or limitations placed on how consumers get billed, charged or lured into decieving cell plans will only assist all consumers to do better and be better protected legally. IF we the consumers are constantly held responsible for all or our negative actions and need to repay for them why not such big companies if taking advantage of their customers. Yes, plases send a wake up call to all TEXAS Cell PHONE COMPANIES on all of your TEXANS Consumers.

Thank you,
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Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,
Jaime Padilla